Welcome!
We’ve prepared some materials to help you get started with London Underwriters

Quick Links
Below is some important information for you to get started:
- Our Website, live chat available: [www.londonuw.com](http://www.londonuw.com)
- For Underwriting submissions: [newbusiness@londonuw.com](mailto:newbusiness@londonuw.com)
- Register for a Webinar [Click Here](https://example.com/webinar)
- View Your Agency Resources [Here](https://example.com/agency-resources)
London Underwriters is an insurance wholesale broker that specializes in writing admitted and non-admitted business for independent retail agencies in almost all 50 states. Our appointed agents have access to several InsurTech online raters that provide the ability to quote and bind directly online for over 80% of all ISO class codes.

We also have over 100+ additional markets that our Underwriting team has access to, which gives us the ability to provide our appointed agents competitive quotes for all of their P&C underwriting needs.
Commercial Lines Overview

Lines of Business

**Property**
- Business Owners Policy
- Monoline Wind
- Builders Renovation
- Ground Up Construction
- Vacant Land/Property
- Flood

**Marine**
- Stock Throughput
- Inland Marine
- Contractor’s Equipment

**Casualty**
- Professional Liability
- General Liability
- Workers Compensation
- Cyber Liability
- Liquor Liability
- Special Events
- Excess Liability
- Terrorism & Active Shooter
- & more!

Target Classes

- Artisan Contractors
- Cargo
- Janitorial
- Retail
- Processing & Servicing
- Financial
- Health, Beauty, Fitness
- Landscaping
- Real Estate
- Restaurants
- & More!

If there's an industry that's not listed here, don't worry, just send over the Acord forms or any supporting document to newbusiness@londonuw.com so our underwriting team can take a look at it.
## Lines of Business

### Property
- Builders Renovation
- Ground Up Construction
- Vacant Land/Property
- Flood

### Boats & Yachts

### Personal Articles Floater

*We do not have any homeowners markets*
InsurTech Programs

› Quote & bind directly online on these admitted and non-admitted platforms

- **biBERK**
  - Workers Compensation
  - Business Owners Policy
  - General Liability
  - Professional Liability
  - Umbrella

- **Slice**
  - General Liability
  - E&S Contractors GL
  - Workers Compensation

- **Hiscox NOW**
  - General Liability
  - Professional Liability
  - Business Owners Policy
  - Cyber Liability

- **Coterie**
  - Business Owners Policy
  - General Liability
  - Professional Liability

- **Next Insurance**
  - General Liability
    - Excess Liability
    - Liquor Liability
    - Contractors Equipment
    - Professional Liability
    - Commercial Property

- **USLI**
  - Commercial Property + Casualty
  - Hospitality & Liquor
  - Professional
  - Non-Profits
  - Special Events

- **Pie Insurance**
  - Workers Compensation

- **Attune**
  - Business Owners Policy
  - Excess Liability

- **Neptune**
  - Private Residential Flood
  - Private Commercial Flood

- **Dual**
  - Private Residential Flood
  - Private Commercial Flood

- **Slice**
  - General Liability
  - E&S Contractors GL
  - Workers Compensation

- **Pie Insurance**
  - Workers Compensation

- **Neptune**
  - Private Residential Flood
  - Private Commercial Flood
  - Parametric Earthquake
Login Credentials

Create your Hiscox NOW account here

We have requested your logins from Next Insurance. Please allow us 1-2 business days to send confirmation that your logins have been created.

Request a login for any of these insurtech programs

- Request A Login
- Request A Login
- Sign Up Now
- Request A Login
# Appetite Guides

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Excess & Surplus Online Programs

Submit your risks to our Underwriting team

- Vacant Land
- Builders Risk
- Ground Up Construction
- Small Commercial Packages
- Professional Liability
- Special Events

- Commercial Property
- Commercial Wind

Keep in mind that AU Gold & True Premium you will not be able to bind coverage online.
Brokerage Markets

List of markets that we work with:

- Ace/Westchester
- Arch
- Ascent James
- Avondale
- Bankers
- Beazley
- Catalytic
- Century Surety Company
- CFC Underwriting
- CNA Insurance
- Chubb International
- Crum & Forster
- Embroker
- Employers
- Great American Insurance
- Hiscox
- Ironshore
- Kinsale
- Liberty Mutual Insurance
- Lloyd's of London
- Markel
- Navigators
- Normandy
- River
- Starstone
Admin Items

Accounting Process

Direct Bill

All Direct bill commission will be direct deposited into the bank account that you provided us during the appointment process.

Payments are made within the first week of every month.

Typically turn around time for our direct bill commissions is between 30-60 days, depending on the carrier and when the policy was bound.

Pro Tip: You can download your commission statements from our website!

Agency Bill

Invoices are sent to the agent that bound the policy and are due upon receipt.

You can make payment through our website NET of commission.

Payment Options

- Credit Card (3.5% processing fee)
- Checking & Savings
- Via Zelle

Claims Process

1. Claims submitted directly to InsurTech Program:
   - Hiscox Now
   - Attune
   - Pie Insurance
   - Next Insurance
   - Neptune Flood
   - biBERK
   - Coterie
   - USLI
   - Slice

2. Claims submitted to London Underwriters:
   - ALL other markets: www.londonuw.com/file-a-claim
Contact Us

Marketing > marketing@londonuw.com
Email the Marketing team for your general questions about our appetite, InsurTech programs, training for your team and more! Business Development (866) 245-5197 Ext. 2

Submissions > newbusiness@londonuw.com
Email your Acord forms or applications to newbusiness@londonuw.com. We will have one of our Underwriters reach out to you about your submission. Underwriting (866) 245-5197 Ext. 3

Endorsements > endorsements@londonuw.com
Email your request to endorsements@londonuw.com Endorsements (866) 245-5197 Ext. 4

Accounting > accounting@londonuw.com
Our accounting team is here to assist you. Email accounting@londonuw.com if you have any questions about a payments, commissions and more! Accounting (866) 245-5197 Ext. 5

Claims > claims@londonuw.com
Our claims team is here to assist you. Email claims@londonuw.com if you need to file a new claim or request loss runs. You can file a claim here. Claims (866) 245-5197 Ext. 6

General Questions & Inquiries > customercare@londonuw.com
Not sure where to direct your questions or inquiries? Email customercare@londonuw.com and we will route your inquiry accordingly.
Live Chat Available

www.londonuw.com

From 8:00 a.m. to 6:00 p.m. EST